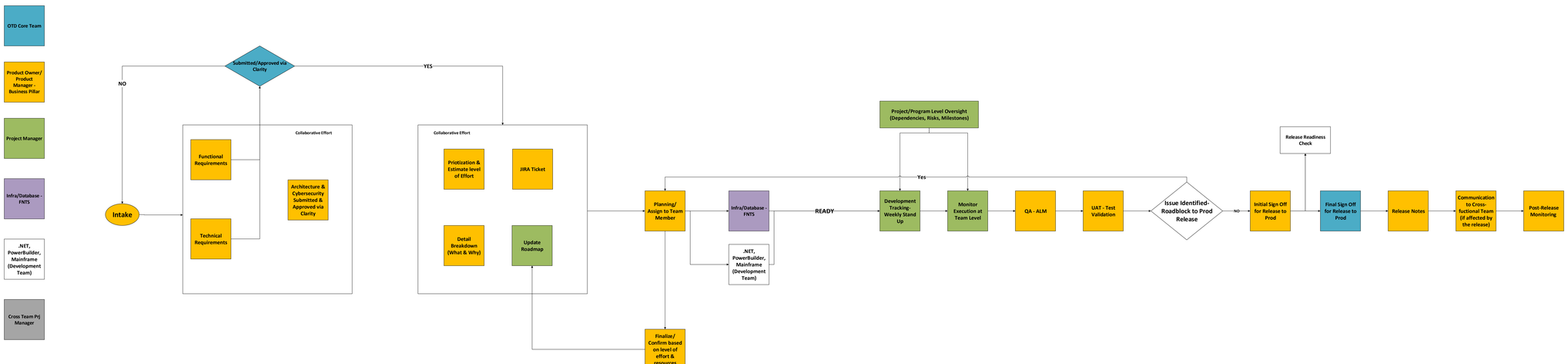Process Workflow